

MELBOURNE DERMATOLOGY
ROSACEA TREATMENT CLINIC
TERMS AND CONDITIONS OF SALE

1. By ordering or accepting our merchandise you accept our trading terms and conditions.
2. Melbourne Dermatology Rosacea Treatment Clinic (MDRTC) reserves the right to accept or decline any order in whole or in part.
3. Goods for professional use can only be supplied to registered dermatologists.
4. Possession of the goods passes to the buyer at the time the goods are loaded onto the vehicle that effects the pick up of goods at MDRTC's premises.
5. Freight or shipping are payable by the buyer unless otherwise arranged.
6. Prices are listed in Australian dollars and in case of international order are subject to currency conversion applicable at the time of processing as determined by the buyer's bank or credit card issuer.
7. Prices and properties of goods are subject to alteration without notice.
8. Permission to resell goods to a third party in the capacity of a wholesaler is expressly denied.
9. Goods are unable to be returned for any reason beyond 12 days from receipt.
10. Before 12 days, returns will not be accepted unless written authorization first obtained by e-mail or postal mail.
11. Unless defective, returned goods, depending on condition, shall be subject to a handling charge from 20% up to 50%.
12. Providing notification is received before 12 days, defective goods are eligible for replacement and delivery at no additional cost.
13. Shipping costs are not refundable.
14. The customer shall prepay freight on returned goods and responsibility will not be accepted for goods lost or damaged in transit.
15. No claims in respect of the goods will be recognized by MDRTC unless received within 12 days of the receipt of goods.
16. Claims may be made by e-mail or post.
17. Overdue accounts are subject to a monthly interest charge on the full account balance.
18. MDRTC shall be entitled to charge the buyer for any and all costs incurred in the process of recovering outstanding moneys.
19. Any court action will be conducted in the state and country of MDRTC's choice.
20. Terms of payment are credit card, cheque, money order or cash before delivery.